



Southwest Ontario
Aboriginal Health
Access Centre

Mental Wellness Case Manager - repost

Status:	Full-time, permanent
Location:	Chippewa of the Thames - Muncey, Ontario
Hours:	35 hours/week
Paid Time Off:	3+ weeks of vacation, sick days, spiritual/cultural leave
Benefits:	Comprehensive health, dental, travel insurance, and more!
Pension:	HOOPP (defined benefit pension plan)
Posting Date:	October 21, 2022
Deadline:	Open until filled

Southwest Ontario Aboriginal Health Access Centre (SOAHAC) is a diverse, dynamic, multiservice Indigenous health and wellness agency. We strive to provide quality, wholistic health services by sharing and promoting traditional and western health practices to enable people to live in a more balanced state of well-being. **SOAHAC** provides services to Indigenous people including those who live on and off reserve, status, non-status, Inuit, and Metis within the Southwest, Waterloo Wellington and Erie St. Clair regions. **SOAHAC** has a mandate of ensuring that health services are accessible, of high quality, and are culturally appropriate. We are also mandated to build health care capacity within Indigenous communities. Currently, we are seeking the services of a **Mental Wellness Case Manager** to join our interdisciplinary staff team at our **Chippewa site**.

This position is suited for a compassionate, creative, problem-solver who works comfortably with both culture-based and western services. As part of the Mental Health Team, the **Mental Wellness Case Manager** will be a front-line position with the primary responsibility to support individuals and families requiring assistance with a variety of wellness needs and who are accessing Primary Care services at SOAHAC. The successful candidate will be involved in a wide range of social work services with a focus on supporting individuals and families to improve wellness, achieve stability, and increase resilience. Services will be provided in our **Chippewa** location and will also respond to other internal referrals.

Responsibilities:

- Support individuals and families accessing the Primary Care Team with requests which may involve paperwork/ forms completion, screening and assessment of needs, referral, and advocacy, linkages to appropriate services, brief counseling, and crisis support
- Improving wellness goals and increasing empowerment of FNIM individuals and families at SOAHAC by providing support that are culturally appropriate
- Report to the Site Integrated Care Manager and work closely with the Mental Health Educator, Mental Health Team and other internal programs
- Manage and meet targets for caseload and maintain direct service requirements
- Manage indirect services, administrative duties, client statistical reporting systems as per funding requirements
- Attend and actively participate in team meetings, case review and case conferencing as needed
- Actively participate in the Mental Health Team processes
- Attend SOAHAC staff meetings
- Provide these services at the Chippewa site office and at other locations on occasion as needed

Requirements (Knowledge, Skills and Abilities):

- Master's level education and professional membership an asset (MSW, RSW, BScN preferred) or related education at a Master's level such as counseling or sociology combined with at least 3 years' direct experience
- Direct experience working with Indigenous families and familiar with cultural-based services, social work, or in crisis intervention, child welfare, justice, or other health settings
- Experience working with FNIM people in community-based settings is necessary
- Fluency in a local language is an asset
- Community work experience with families to improve wellness, coping skills, and empowerment in the following areas: poverty issues, housing, legal, social assistance, education, family violence, substance abuse assessment and treatment, crisis intervention, mental health
- Some training or certification in mental health and substance abuse screening, relationship violence screening, crisis intervention/assessment, counseling techniques, trauma/abuse, life skills, supporting people living with disabilities
- Knowledge of FNIM Culture, Values, and History;
- Awareness of Health and Wellness issues pertaining to FNIM People
- Willingness to participate in Indigenous Cultural Safety Training, teachings, and ceremonies
- Travel within the London-Middlesex area, as well as SOAHAC sites as required
- Valid Driver's license and proof of current automobile insurance, as well as access to a reliable vehicle. A clean driver's abstract may be required
- Computer proficiency including proven ability to use relevant technology (i.e. Electronic Medical Records)
- Up-to-date immunization record including at least 2 COVID-19 vaccinations
- A current police vulnerable sector check is a condition of employment

This job may require additional responsibilities and duties as assigned by Southwest Ontario Aboriginal Health Access Centre.

SOAHAC values diversity and is an equal opportunity employer; however, hiring preference will be given to qualified Indigenous applicants. SOAHAC is committed to providing employment accommodation in accordance with the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act. If you require accommodation to apply or if selected to participate in an assessment process, please advise Human Resources.

If you are interested in applying for this position, please forward your cover letter and resume to:

Email: **careers@soahac.on.ca**

Attention: **Human Resources
Southwest Ontario Aboriginal Health Access Centre
425 - 427 William Street,
London, ON N6B 3E1**

Closing Date: **Open until filled**

*Please visit **Southwest Ontario Aboriginal Health Access Centre** online at: www.soahac.on.ca or like us on www.facebook.com/soahac to learn more about us!*

We thank all those for applying but only those selected for an interview will be contacted.